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NOV 3 0 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial #:

09/417,777

Applicant:

Christopher Sachse

Filed:

12/23/1999

Title:

CONTROLLING DATA COLLECTION, MANIPULATION AND STORAGE ON A

NETWORK WITH SERVICE ASSURANCE CAPABILITIES

TC/AU:

2172

Examiner: Docket #:

Corrielus, Jean M.

#: 060021-331301

CERTIFICATE OF TRANSMISSION

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Ann Pommier

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE

In response to the Office action mailed 30 August 2003, please consider the following remarks.

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FAX COVER LETTER

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FROM:

Steven C. Lieske 612,607,7508

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RE:

Serial No. 09/417,777

Attorney Docket No. 60021-331301

COMMENTS:

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